

## SEVEN YEAR GUARANTEE OF QUALITY

## WG1001

"WARRIOR" TAKES PRIDE IN OFFERING YOU A SEVEN YEAR GUARANTEE OF QUALITY ON "WARRIOR ACRYLIC ROOF PAINT" "WARRIOR SUPER SATIN SILK" & "WARRIOR ELEGANT COAT" - OUR FINEST PRODUCTS

## **REGISTRATION OF GUARANTEE**

- 1) COMPLETE THE FOLLOWING DETAILS WITHIN 30 DAYS OF PURCHASE
- 2) CALL (012) 541 3596 MON FRIDAY BETWEEN 8:00AM 4:00PM FOR YOUR GUARANTEE NUMBER AND FILL IT IN ON THE SPACE PROVIDED.

INITIALS AND SURNAME OF CLIENT DATE OF PURCHASE:		WARRIOR OUTLET	
PRODUCT & COLOUR	PACK SIZE	QTY PURCHASED	
2			
3			
4			
5			
6			
7			

- 3) FURNISH THE DETAILS YOU HAVE COMPLETED ON THE GUARANTEE
- 4) ATTACH YOUR INVOICE/INVOICES TO THE GUARANTEE DOCUMENT.

**PLEASE NOTE:** 

THE TERMS AND CONDITIONS OF OUR SEVEN YEAR GUARANTEE OF QUALITY: WARRIOR PAINTS & COATINGS (PTY) LTD GUARANTEES *WARRIOR ACRYLIC ROOF PAINT, WARRIOR SUPER SATIN SILK AND WARRIOR ELEGANT COAT* TO THE CLIENT, SUBJECT TO THE TERMS AND CONDITIONS LISTED BELOW.

#### A. THE GUARANTEE APPLIES WHEN:

- 1. THE GUARANTEE IS LIMITED TO "WARRIOR ACRYLIC ROOF PAINT" "WARRIOR SUPER SATIN SILK" AND "WARRIOR ELEGANT COAT" ONLY.
- 2. WARRIOR WILL REPLACE THE GUARANTEED PAINT WHICH IS PROVED TO HAVE FAILED AND NECESSARY TO RECOAT THE FAILED SURFACE AREA.
- 3. THE TOTAL PURCHASE PRICE DOES NOT EXCEED R12000.00 (TWELVE THOUSAND RAND).
- 4. FOR INSTANCES WHERE THE TOTAL PURCHASE PRICE EXCEEDS R12 000.00 (TWELVE THOUSAND RAND) THEN THE WARRIOR APPLICATORS GUARANTEE WILL APPLY. (THESE TERMS AND CONDITIONS ARE AVAILABLE ON REQUEST AT (012) 541 3596/7.
- 5. IN TERMS OF THIS GUARANTEE "PAINT FAILURE" WILL HAVE TAKEN PLACE IN THE FOLLOWING INSTANCES. (SUBJECT TO REASONABLE WEAR AND TEAR)
  - 5a) BLISTERING, CRACKING, CHALKING, COLOUR FADING (WHERE PRODUCTS HAVE BEEN COLOUR TINTED, COLOUR FADING WILL NOT BE COVERED ON EXTERIOR SURFACES)
  - 5b) DELAMINATION OF ONE COAT OF PAINT FROM ANOTHER
  - 5c) DELAMINATION OF PAINT FROM ITS SUBSTRATE.
  - 6. THE GUARANTEE IS FOR THE REPLACEMENT OF THE FAULTY PAINT ONLY AND NOT FOR ANY DIRECT CONSEQUENTIAL DAMAGE AND ONLY VALID IF APPLIED WITHIN THE REPUBLIC OF SOUTH AFRICA.
- **B. PERIOD OF GUARANTEE** 
  - 1. THE GUARANTEE SHALL COMMENCE ON THE DATE OF PURCHASE OF THE PRODUCT BY THE CLIENT.
  - 2. THE GUARANTEE SHALL BE VALID FOR A PERIOD OF SEVEN YEARS FROM THE COMMENDENT DATE.
  - 3. THE GUARANTEE MUST BE COMPLETED FULLY INCLUDING THE GUARANTEE NUMBER.
  - 4. THE GUARANTEE IS NOT TRANSFERABLE
  - 5. IN THE EVENT OF A CLAIM DURING THE GUARANTEE PERIOD, THE GUARANTEE PERIOD WILL NOT START AFRESH BUT WILL BE VALID FOR THE REMAINDER OF THE PERIOD.

### C. SPECIFICATION AND APPLICATION

# THE WARRIOR SEVEN YEAR GUARANTEE OF QUALITY SHALL ONLY BE VALID WHERE:

- 1. THE APPLICATION OF THE PRODUCT IS STRICTLY AS PER THE FULL PRODUCT SPECIFICATION WITH REGARD TO PREPARATION AND APPLICATION.
- 2. THE RECOMMENDED SURFACE PREPARATION IS FOLLOWED AND THE RECOMMENDED PRODUCTS FOR THE SURFACE PREPARATION ARE APPLIED PRIOR TO THE APPLICATION OF THE PRODUCT TO THE SURFACE.
- 3. THE CLIENT HAS USED THE COMPLETE WARRIOR PAINT SYSTEM RECOMMENDED BY WARRIOR. (PRIMER, UNDERCOAT, TWO FINISHING COATS).
- 4. THE PRODUCTS ARE USED FOR THE INTENDED SURFACES AS PER THE PRODUCT SPECIFICATIONS.
- 5. PRODUCT SPECIFICATIONS AS LISTED BELOW, (SEE G1 AND G2)

#### D. WARRIOR LIABLILITY

THE WARRIOR LIABILITY SHALL DIMINISH OVER THE GUARANTEE PERIOD AS PER THE SCALE BELOW.

- IN THE FIRST 12 MONTH PERIOD / FULL PRODUCT REPLACEMENT
- IN THE PERIOD MONTH 13 TO 36 / 75% OF THE REPLACEMENT COST.
- IN THE PERIOD MONTH 37 TO MONTH 60 / 50% OF THE REPLACEMENT COST.
- IN THE PERIOD MONTH 61 TO MONTH 84 / 25% OF THE REPLACEENT COST.
- THE REPLACEMENT COST SHALL BE FOR THE REPLACEMENT VALUE OF THE PRODUCT AT THE TIME OF THE CLAIM.

#### **E.** WARRIOR SHALL NOT BE LIABLE IN INSTANCES WHEN:

- 1. FAILURE OR DAMAGE TO THE COATING AS A RESULT OF CAUSES FOR WHICH WARRIOR HAS NO CONTROL. (EG. NATURAL CAUSES, FIRE, RADIATION, MECHANICAL DAMAGE, ACID RAIN, WELDING, EXCESSIVE EXPLOSION, ACTS OF GOD, STRIKES, MALICIOUS DAMAGE, ELECTRICAL FAULT, INCORRECT CLEANING METHODS, POLLUTION, INCORRECT USE OR ANY OTHER REASON WHICH IS NOT CONSIDERED FAIR WEAR AND TEAR).
- 2. APPLICATION ON TO A SURFACE WHICH DUE TO THE SHAPE OF THE SURFACE, SURFACE TYPE, HEAVY TRAFFICABLE AREAS ARE NOT CONDUSIVE TO PROPER PREPARATION OR COATING APPLICATION, RESULTING IN PAINT FAILURE. (EG. CONTACT SURFACES SUCH AS HAND RAILS AND STAIRCASES).
- 3. THE PAINT HAS FAILED DUE TO SURFACE FAILURE OUTSIDE THE CONTROL OF THE COATING SYSTEM: EG. FAILURE AND/OR DETERIORATION OF PLASTERED AND METAL SURFACES.
- 4. MOVEMENT OF THE SUBSTRATE CAUSED BY EXTERNAL FORCES AND NOT AS A RESULT OF THE PRODUCT.
- 5. LOSS OF PROFITS, INCIDENTAL COSTS OR ANY OTHER COSTS INCURRED AS A RESULT OF THE PAINT FAILURE. (EG. LABOUR)
- 6. TOUCH UP WORK RESULTING IN COLOUR MISMATCH OR FAILED COATINGS AND COLOUR VARIANCES DUE TO DIFFERENT BATCH NUMBERS.

## F. CLAIMS:

- 1. ALL CLAIMS FOR REPLACEMENT OF PRODUCT DUE TO PAINT FAILURE MUST BE MADE WITHIN 2 WEEKS OF THE CLIENT DISCOVERING THE FAILURE.
- 2. THE CLIENT MUST FURNISH WARRIOR PAINTS WITH THE ORIGINAL GUARANTEE COMPLETED IN FULL TOGETHER WITH PROOF OF PURCHASE.
- 3. THE CLIENT MUST SUPPLY WARRIOR PAINTS WITH ANY INFORMATION REQUIRED TO CONDUCT AN INVESTIGATION.
- 4. WARRIOR SHALL BE ENTITLED TO INSPECT THE ALLEDGED PAINT FAILURE.
- 5. THE CLIENT IS NOT ENTITLED TO TRY AND REPAIR OR TAMPER WITH ANY SUCH ALLEDGED FAILED COATING.
- 1. WARRIOR WILL ENDEAVOR TO RESOLVE THE CLAIM TIMEOUSLY.

## G. SPECIFICATIONS:

1. WARRIOR SUPER SATIN SILK AND WARRIOR ELEGANT COAT

#### **DESCRIPTION:**

Warrior Super Satin Silk (Medium Sheen) and Warrior Elegant Coat (Low Sheen) are luxurious washable and durable coatings which if used correctly will give a long lasting coating.

#### **USES:**

Warrior Super Satin Silk and Warrior Elegant Coat are excellent paints to be used on high traffic areas where cleanliness is of importance. They may be used either interior or exterior coatings but should not be used in bathrooms or kitchens.

#### **SPECIFICATION OR RECOMMENDED PAINT SYSTEM:**

- a) <u>New Masonry Surfaces</u> : All surfaces must be dry, free of dust, dirt, grease and other surface contamination. Apply one coat of Warrior Alkali Resistant Plaster Primer and allow to dry for 3-4 hours. Finish with 2 coats of Warrior Super Satin Silk or Warrior Elegant Coat to colour of choice.
- b) <u>Previously Painted Masonry Surfaces</u> : Remove by scraping, wire brushing or sanding all soft powdered, blistered, loose or flaking paint. All surfaces should be washed and allowed to dry. All bare patches must be primed with Warrior Alkali Resistant Plaster Primer and in the case of boards or panels, all metal areas/nail heads, etc. should be spot primed with Warrior Metal Etch Primer or Warrior Zinc Phosphate Primer.

Gloss or semi-gloss surfaces must always be sanded down with a fine abrasive to provide a good key for subsequent coats.

Finish off with 2 coats of Warrior Super Satin Silk or Warrior Elegant Coat to colour of choice.

PROPERTIES: APPLICATION: CLEANING SOLVENT: THINNING SOLVENT: SPREADING RATE:

DRYING TIMES:

SCRUB RESISTANCE: PACK SIZE: COLOUR RANGE: RELATIVE DENSITY Brush, Roller and Spray\* Water Water PRIMER COAT : N/A FINAL COAT : ± 8-10 m<sup>2</sup> per litre SURFACE DRY : 1 hour HARD DRY : 4 hours OVERCOATING : 4 hours Washable surface (>10 000 Oscillations) 1L, 5L, 20L (200L on request) White, Pastel, Deep, Ultra Deep 1,25 ± 0,05 kg per litre

#### **GENERAL INFORMATION:**

\*For spray application consult our Technical Department.

- a) For new work or a change in colour two finishing coats are normally recommended.
- b) One coat may be applied for general maintenance painting.
- c) It is important that this product be thoroughly mixed with a flat paddle before use.

#### 2. WARRIOR ACRYLIC ROOF PAINT

#### **DESCRIPTION:**

Warrior Acrylic Roof Paints are Acrylic Emulsion based paints using light-fast pigments with easy application, good re-coating properties and excellent durability.

#### **USES:**

Warrior Acrylic Roof Paint can be used on cement, fibre cement, concrete tiles as well as on primed corrugated or IBR roofing. It is also suitable for primed galvanised iron products.

## **SPECIFICATION OR RECOMMENDED PAINT SYSTEM:**

- a) When used on concrete roof tiles or new fibre cement roof sheets, apply one coat of Warrior Alkali Resistant Bonding Liquid, or Warrior Acrylic Roof Paint thinned 10% by volume with water, as a primer/sealer. Thereafter apply two coats of Warrior Acrylic Roof Paint as supplied to finish.
- b) When used on New Galvanized Iron products, the surface must first be cleaned with Warrior Galvanized Iron Cleaner. Wash and dry to a clean surface. Apply one coat of Warrior Metal Etch Primer. Allow to dry for at least 4 hours and re-coat before 72 hours have elapsed. Finish with two coats of Warrior Acrylic Roof paint to colour of choice

#### **PROPERTIES:**

**APPLICATION:** CLEANING SOLVENT: **THINNING SOLVENT:** SPREADING RATE:

#### **DRYING TIMES:**

PACK SIZE: COLOUR RANGE:

RELATIVE DENSITY VISCOSITY: FLASH POINT: FINISH:

**Brush, Roller, Spray** Water Water PRIMER COAT : 4-6 m<sup>2</sup> per per litre FINAL COAT :Depending on surface conditions between 6-8 m<sup>2</sup> per litre SURFACE DRY: 30 min-1 hour HARD DRY: 2-3 hours **OVERCOATING : 3-4 hours** 1L, 5L, 20L Red Oxide, Ginger, Terra Cotta, Charcoal, Black, Green, Mod Green 1,15 <u>+</u> 0,05 kg per litre 100-105 KU Non flammable Light sheen

#### **GENERAL:**

- a) For new work apply two coats of roof paint.
- b) For general maintenance 1 coat of roof paint can be used as the finishing coat.
- c) This product is supplied ready for use but can be thinned up to 15% for porous surface.